Agile Business Analysis

**A Digital Assistand for Students at FHNW**

Work report

**Authors**:

Beutler Marc

Mueller Luca

Niggli Lorenzo

Olten, October 18, 2019

Declaration of authenticity

We the undersigned declare that all material presented in this paper is our own work or fully and specifically acknowledged wherever adapted from other sources. We understand that if at any time it is shown that we have significantly misrepresented material presented here, any degree or credits awarded to us on the basis of that material may be revoked. We de-clare that all statements and information contained herein are true, correct and accurate to the best of our knowledge and belief. This paper or part of it have not been published to date. It has thus not been made available to other interested parties or examination boards.

Place, date Beutler Marc

Olten, October 18, 2019 Ein Bild, das ClipArt enthält.

Automatisch generierte Beschreibung

Place, date Mueller Luca

Olten, October 18, 2019 

Place, date Niggli Lorenzo

Olten, October 18, 2019 

**Table of contents**

*Insert – table of contents*

# Introduction

* + Task description of ABA module
  + Topic
  + What is a chatbot

# Problem / Current state

* + Stakeholder analysis
  + Problem analysis

# Vision / Future state

* + Goals / Vision
  + Possible outcome

# Methodology

* + Define way of work (Governance):
    - Roles
    - Methods
      * Scrum
      * Impact Mapping?
      * Story Mapping?
    - Sprint 1-3
  + Stakeholder Engagement

# Technology: Maybe per Sprint?

## Sprint 1

* + Product Backlog
  + Sprint Planning / Estimation -> Sprint Backlog, Define Deliverable
  + Sprint Goal
  + Sprint Review: Analyse Deliverable
  + Sprint Retrospective

## Sprint 2

* + Consider feedback from previous Retrospective
  + Product Backlog
  + Sprint Planning / Estimation -> Sprint Backlog, Define Deliverable
  + Sprint Goal
  + Sprint Review: Analyse Deliverable
  + Sprint Retrospective

## Sprint 3

* + Consider feedback from previous Retrospective
  + Product Backlog
  + Sprint Planning / Estimation -> Sprint Backlog, Define Deliverable
  + Sprint Goal
  + Sprint Review: Analyse Deliverable
  + Sprint Retrospective

# Final Product presentation

# Recap:

* + What went well/bad?
  + Things to change for the next time?
  + Possible future work

# List of references

# List of pictures and tables